

ACS Security Operations



Endpoints & Devices
(R7 Agent, MDE)



SaaS Applications
(Meraki, O365, etc)



All Servers
(R7 Agent, MDE)



Network Devices
(Meraki, R7, MDE)



Identity Providers
(Entra ID)



Email Systems
(O365)



Threat Intel Scraping

Agent-based telemetry: file/process activity, registry, login, network connections, full process context.

Logs, endpoint telemetry, network data, user authentication logs, cloud configs, cloud alerts & vulnerability scans.

API-based access to cloud email systems; ingests messages, metadata, attachments, user behavior, directory.

Clear and Dark Web crawling of client identifiers (identities, key words, public assets, etc.).

Log & Telemetry Ingestion

Endpoint Detection & Response

SentinelOne

Advanced AI Email Security

Abnormal

Vulnerability Management

RAPID

ACS Threat Intelligence



ACRISURE
CYBER SERVICES

Alert & Investigation Generation

Account Takeover Notifications

Abnormal

Automated remediation (Session Revocation, Account Disablement) for high-confidence Account Takeover alerts immediately to reduce dwell time.



Acrisure Cyber Services SOAR & MDR Team

1. Case Creation
2. Context Enrichment
3. Investigation

Disposition Assignment

True Positive (Malicious)

Confirmed threat actor behavior or malicious infrastructure.

Unknown Suspicious

Anomalous activity; unable to correlate to user/device.

Unknown Benign

Anomalous activity; correlated to user device/location but unauthorized or unrecognized.

Informational

Validated behavior (e.g., known travel, VPN use).

False Positive

Non-threat. Case Closure.

Endpoint Remediation

MDE Live Response
Device Isolation
(MDE/R7)

Identity Remediation

Account Disablement
Session Revocation
Password Reset

Respond

Detect

Threat Hunting
Active hunting of identified IoCs across the client environment

Incident Response

Recover

Client Communications
Ongoing Collaboration and communication between the ACS MDR team and the client.

Request for Information

Inform client of activity, share identified context & behaviors and request confirmation of the activity.

Informational Alert

Inform client of activity if it may break internal policy or followup is recommended.

Incident Notification

Inform client of Security Event, communicate remediation actions already taken and provide remediation guidance.